

## **Dedicated Field Service Technician - with automation experience**

SCANBUR's customers are found within the field of life science and medical research, using our highly technical advanced equipment in their daily work. They are very dependent on a stable working environment. The products you will work with are: Automated washing systems and autoclaves, IVC housing, exit/entrance control systems (LAF cabins and AirShowers) and much more.

This new position represents the more general service technician oriented tasks, but on top, part of your job will also be to train and help our customers whenever they are getting a new installation, or needing technical service on existing equipment.

You will become a key contact person for our suppliers as well as our internal sales team.

Your base will be at Sollentuna in Sweden, and from here you will service our customers in Sweden as well as sometimes in the other Nordic countries. You will work closely with our experienced Swedish Field Service Technicians and report directly to the Service Team Leader in Denmark. You will of course be offered ongoing education and training as well as certification within the products SCANBUR carries.

### **RESPONSIBILITIES**

- Support new installations as well as existing equipment
- Participate at commissioning and function test.
- Annual service (PMs)
- Training of customers
- Support our sales persons with input to assignments
- Participation in project meetings with our customers

### **PROFESSIONAL COMPETENCES**

We expect you to have a relevant educational background covering electricity and automation. You are skilled in automation and PLC systems, and have strong knowledge of electrical, pneumatic and mechanical automation.

You have a Swedish AL or B authorization within electricity.

Your practical experience is of minimum 4-6 years with similar tasks, preferably from the same area or from the medico field.

You have at minimum B-driver license.

You are comfortable preparing work reports in different computer systems and have a basic experience of using computers in your daily work.

### **PERSONAL COMPETENCES**

You are an outgoing person easily communicating with both customers, suppliers and management. Your personal attitude is positive, solution oriented and steady. You are top service minded with a 100% customer focus. You are flexible, and like that not two days are the same and you are driven by your curiosity to learn.

You speak and write Swedish as well as English and preferably you are also able to work in a Scandinavian environment.

**SCANBUR OFFERS**

An exciting position in an international environment with an established customer portfolio and good colleagues. We have a very high focus on customer satisfaction in all our working processes, in order to maintain a longtime relationship.

We offer a very independent position where a positive corporation gives very large freedom in your daily work. Scanbur offers an attractive product portfolio from high quality suppliers, as well as own products. We are a sound and solid company with growth expectations. You will of course get substantial training with SCANBUR and our suppliers. It is a fulltime position, with a competitive salary including a service car and you can expect 60-80 travelling days a year, mainly in Sweden, however also in the other Nordic countries.

**APPLICATION**

If you are interested in applying for this position please send a mail with your application and CV as attachment to: [sp@scanbur.com](mailto:sp@scanbur.com)

If you have any questions or if you want to know more about SCANBUR or the position please feel free to contact Service Team Leader Sara Persson at phone number +45 3095 2113.

*SCANBUR A/S is headquartered in Karlslunde south of Copenhagen, Denmark, with sales offices in Sweden, Norway and Finland. SCANBUR is a trading company dating back to 1961, with 65+ Nordic employees engaged in the medical research industry representing world leading suppliers in the fields of research animal housing and animal care.*  
[www.scanbur.com](http://www.scanbur.com)